

Visitation Guidelines for Residents & Families of Pleasant Ridge Manor

How do I schedule a visit with my loved one?	Please contact LeeAnn Krahe, the Director of Activities & Volunteer Services at least a week in advance for the following week's appointments. You'll be asked for the name of the person accompanying you for your visit and will be given some instructions.
When can I schedule?	LeeAnn is available to schedule during the work week from 8-4. Visits will be scheduled for Sundays, Tuesdays, and Thursdays. Thursdays will be reserved for our dementia wing visits. At this point, we are not able to permit standing/regular weekly appointments because of the number of families we try to accommodate.
Where will we visit?	Our visits will be set up in the Kunik Garden. Tables will have Plexiglas dividers with a hole for hand holding. We kindly ask that there be no other physical contact between parties. IF the weather is not good for outdoor visits, we'll move inside and you'll be directed to the area we've reserved for you.
Where do I park?	You may park directly in front of or across from the picnic pavilion at our ambulance entrance, the west parking lot, or out front.
After I park, what do I do?	Once you're parked, proceed to the west entrance where our screening area is located. Here you'll be asked a few questions and provide contact information. You'll be given gloves and then be shown to the visit area.
How long do I have to visit, and how many visitors are permitted?	Twenty (20) minutes per visit. We have a maximum of two visitors for each 20 minute appointment. At this time, children under the age of ten (10) are not permitted. No pets. Once your visit has concluded, we must ask you to leave the property. We need to minimize the risk of accidental exposure and we need to sanitize the area for the next set of visits.
Masking & Sanitation	Residents & visitors must wear a mask for the duration of their time on campus. Gloves will be provided so that you may hold hands through the hole in the Plexiglas barrier. No exchange of items will be permitted; social distancing must be maintained for the visit. Residents will be required to don a mask and gloves before leaving their unit. The area will be cleaned and sanitized for the next set of visitors.
I need to cancel my visit. How do I notify you?	Please contact LeeAnn Krahe at 814-474-5521, ext 260 and leave your name, phone number, date/time of scheduled visit, and resident's name.
I'd like to bring a snack or a gift with me for my loved one.	There is no exchange of items at the visitation station so please make arrangements to drop off the items at the main screening desk. Your gift will be delivered to the resident when they get back to their unit.